

## SONG-BROWN FAMILY PHYSICIAN TRAINING PROGRAM SITE VISIT EVALUATION REVIEW

FAMILY PRACTICE RESIDENCY PROGRAM: University of California, Los Angeles

Date of Site Visit: May 20, 2008

Site Review Staff: Manuela Lachica-Program Administrator and Melissa Omand - Program Analyst.

Names and Titles of Persons Interviewed: Dr. Denise Sur – Program Director

Site visit questions relate to the Song-Brown Health Care Workforce Training Act Standards for Family Practice Residency Programs, established by the California Healthcare Workforce Policy Commission, pursuant to Health and Safety Code 128200. Each training program standard is presented in italics:

- I. Each Family Practice Residency Training Program approved for funding and contracted with under the Song-Brown Health Care Workforce Training Act (hereinafter “the Act”) shall, prior to the initiation of training and the transfer of State funds:*
  - A. Meet the American Medical Association’s “Essentials for Residency Training in Family Practice”, and*
  - B. Be approved by the Residency Review Committee on Family Practice of the American Medical Association, as documented in a formal letter of approval from the Residency Review Committee, or the Liaison Committee on Graduate Medical Education, and*
  - C. Be provided by an accredited medical school or a teaching hospital which has programs or departments that recognize family practice as a major independent specialty, or*

*For postgraduate osteopathic medical programs in family practice:*

- A. Be approved by the American Osteopathic Association (AOA) Council on Postdoctoral Training and meet requirements to ensure that Osteopathic Programs are comparable to programs specified above, and:*
- B. Be accredited as an “Osteopathic Postdoctoral Training Institution” (OPTI) by the Bureau of Professional Education through the Council on Postdoctoral Training (COPT) and*
- C. Meet C requirement above.*

**The following questions relate to Section I of the Training Program Standards:**

1. Has the residency program formally been approved by the Residency Review Committee on Family Practice [or, for Osteopathic Postdoctoral Training Institution programs, the equivalent body of the American Osteopathic Association]?

Yes ☒ No ☐

If yes, Full ☒ Probationary ☐

Year that the next accreditation site visit is expected: The program was last site visited by the RRC-ACGME in 2006 and the approximate date of their next site visit is January 2010.

Has a site visit relating to your accreditation been conducted recently, whose results are not yet available? Yes ☐ No ☒

Comments:

2. Is the residency program operated by a medical school?

Yes ☒ No ☐

If yes, with which medical school? UCLA, David Geffen School of Medicine

3. Is the residency program operated by a teaching hospital that is affiliated with a medical school?

Yes ☐ No ☒

If yes, with which medical school? \_\_\_\_\_

4. If the residency program is operated by a teaching hospital that has no current affiliation, is one being negotiated?

Yes ☐ No ☐ Not Applicable ☒

If yes, with which medical school? \_\_\_\_\_

Additional comments relating to compliance with Section I of the Standards (optional)

*II. Each Family Practice Residency Training Program, or Post Graduate Osteopathic Medical Program in Family Practice, approved for funding under the Act shall include a component of training in medically underserved multi-cultural communities, lower socioeconomic neighborhoods, or rural communities, and shall be organized to prepare family physicians for service in such neighborhoods and communities.*

**The following questions relate to Section II of the Training Program Standards:**

1. Does the program include a component of training in medically underserved multi-cultural communities, lower socioeconomic areas, or rural communities that is organized to prepare family physicians for service in such neighborhoods and communities? (Minimum standard requires that 15% of clinical training must be completed in areas of unmet need)

Yes ☒ No ☐ If no, provide comments: \_\_\_\_\_

2. Describe the location of the residency program's principal family health center?

*Check which category(ies) apply(ies):*

Medically underserved multicultural community ☒

Lower socioeconomic area ☒

Rural area ☐

None of the above ☐

3. Family health center street address and zipcode:

Les Kelley Family Health Center – 1920 Colorado Avenue, Santa Monica, CA 90404-3414.

*For OSHPD staff use – geographic location of family health center:*

Census tract 7018.02 MSSA 78.2z

4. Are all of the residency program's residents required to spend part of their three years in patient care in that location? Yes ☒ No ☐

Did the site review include a visit to the principal family health center?

Yes ☒ No ☐

5. List components of training (other than the family health center) required of all residents that meet the intent of Section II of the Training Program Standards (above):

Training Program Street Address and Zipcode:

Olive View-UCLA Medical Center County Hospital-14445 Olive View Drive  
Sylmar, Ca 91345

Mid-Valley Comprehensive Health Center County Clinic-7515 Van Nuys Blvd.  
Van Nuys, Ca 91405

Venice Free Clinic – 604 Rose Avenue, Venice Ca 90291

*For OSHPD staff use – geographic location of training component (other than family health center):*

Santa Monica C.T.: 7015.02

Santa Monica MSSA: 78.2kkkk

Olive View C.T.: 1060.10

Olive View MSSA: 78.2gg

Venice C.T.: 2732.00

Venice MSSA: 78.2z

6. Describe the location of the residency program's training component (other than its principal family health center):

Medically underserved multicultural community

Yes ☒ No ☐

Lower socioeconomic neighborhood

Yes ☒ No ☐

Rural area

Yes ☐ No ☒

Santa Monica-UCLA Medical Center, Olive-View-UCLA Medical Center County Hospital, and Venice Free Clinic are all located in medically underserved multi-cultural communities and lower socioeconomic neighborhoods. The program does not have any training sites in rural areas at this time.

7. Check all applicable categories that describe the training component:

Federally Qualified Health Center or Look-alike

Yes ☐ No ☒

Other community health center

Yes ☐ No ☒

Rural health clinic

Yes ☐ No ☒

Government-owned/operated facility (Olive-View)

Yes ☒ No ☐

Other (describe): Venice Free Clinic is a 501 (c) (3) public benefit organization

Additional comments relating to compliance with Section II of the Standards (optional)

*III. Appropriate strategies shall be developed by each training institution receiving funds under the Act to encourage Family Physicians who are trained in the training program funded by the Act, to enter into practice in areas of unmet priority need for primary care family physicians within California as defined by the California Healthcare Workforce Policy Commission (hereinafter referred to as "areas of need"). Such strategies shall incorporate the following elements:*

- A. An established procedure to identify, recruit and match family practice residents who possess characteristics which would suggest a predisposition to practice in areas of need, and who express a commitment to serve in areas of need.*
- B. An established counseling and placement program designed to encourage training program graduates to enter practice in areas of need.*
- C. A program component such as a preceptorship experience in an area of need, which will enhance the potential of training program graduates to practice in such an area.*

Yes ☒ No ☐

**The following questions relate to Section III of the Training Program Standards:**

- 1) Does the program have an established procedure to identify, recruit and match family practice residents who possess the following characteristics?

- a) A predisposition to practice in areas of need? Yes ☒ No ☐  
b) Who express a commitment to serve in areas of need? Yes ☒ No ☐

- 2) Check all applicable categories that describe the established procedure referenced in Section III of the Training Program Standards (above): (Minimum standard is to meet 4 of 9 categories)

- (a) Mission statement speaks to graduate deployment Yes ☒ No ☐  
(b) Website emphasizes underserved areas, populations Yes ☐ No ☐  
(c) Promotion of mission in interviews of residency applicants Yes ☒ No ☐  
(d) Weighting of underserved goals affecting ranking of residents Yes ☒ No ☐  
(e) Special emphasis on recruiting residents from areas of unmet need Yes ☒ No ☐  
(f) Developing core faculty with experience in underserved practices  
Dr. Susan Stangl is a graduate of the Residency Program and practices at the Les Kelley Family Health Center  
Yes ☒ No ☐  
(g) Utilizing community physicians from underserved areas Yes ☒ No ☐  
(h) Offering preceptorships, clerkships to medical, pre-med students Yes ☒ No ☐  
(i) Formally promoting medical careers in high schools, colleges Yes ☒ No ☐

- 3) Does the program have an established counseling and placement program designed to encourage training program graduates to enter practice in areas of need? Yes ☒ No ☐  
Dr. Sur meets with all 3<sup>rd</sup> year residents in the fall to discuss career opportunities in areas of unmet need. Residents are provided listing of Ca HPSA's, Federal and State loan repayment programs, and Steven M. Thompson loan repayment information. Former grads of the program return to speak to the residents regarding practice opportunities in underserved sites.

- 4) Check all applicable categories that describe the established counseling and placement program referenced in Section III of the Training Program Standards (above): (Minimum standard is to meet 1 of 5 categories)

- a) Faculty advisors/hospital management promote practice opportunities Yes ☒ No ☐  
See answer to number 3 above  
b) Supplementary assistance to graduate, family to locate in area  
Yes ☐ No ☒

- c) Coordination with NHSC federal/state loan repayment programs Yes ☒ No ☐  
[See answer to number 3 above.](#)
- d) Coordination with community physicians in recruiting residents  
 Yes ☒ No ☐
- e) A program for the placement of family physicians in underserved areas  
 Yes ☒ No ☐

Additional comments relating to compliance with Section III of the Standards (optional)

**The following are general questions relating to the administration of the Song-Brown program:**

1. Do you have any concerns about any of the following processes established for the administration of the Song-Brown Act? If yes, please describe.

- |  |                              |  |
|--|------------------------------|--|
| a) The applications for Song-Brown funds:    | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b) The oral presentations to the Commission: | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c) The contract process:                     | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| d) The invoice process:                      | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

2. Is there any information about the residency program not covered by the above questions that should be noted or included with this site visit report?